

## **2018 CANCELLATION POLICY**

## **GUARANTEE OF BOOKINGS:**

For a guaranteed booking the client needs to realize a down payment of 50% (fifty percent).

## CANCELLATION OF BOOKINGS/CHARTERED BOAT:

In the unlikely event of having to cancel a booking/chartered boat, the following rules will be applied:

• Cancellation at least 2 weeks prior to departure: F	ULL REFUND
• Cancellation between 14 and 7 days prior to departure: 7	5% REFUND
• Cancellation between 7 days and 24 hours prior to departure: 5	0% REFUND
• Cancellation between 24 hours and departure time: 2	5% REFUND
• Case of No-Show: N	NO REFUND

## NOTE:

The customer will receive a full refund in case that the meteorological conditions do not allow the charter to take place on the reserved date.

This rule will apply by wind gusts of 25 knots and above and/or rain at the time of departure.